

Government of Pakistan
Ministry of Interior & Narcotics Control



National Forensics Agency (NFA)

Development of Digital Forensics Software Suite

Tender Reference No.: NFA/PROC/DFCOE/SOFTWARE/2025-26

Bidding Procedure: Single Stage – Two Envelope Rule 36 (b)

Procurement Method: Open Competitive Bidding

Date of Issue: 19th February, 2026

Pre-Bid Meeting Date & Time: 26th February 2026 at 10:30 AM

Bid Closing Date & Time: 5th March 2026 at 11:00 AM

Technical Bid Opening: 5th March 2026 at 12:00 PM

Financial Bid Opening: 26th March 2026 at 12:00 PM

Plot No. 1, 2, 27 & 28, Opposite Police Lines, H-11/4, Islamabad.

Tel: 051-9225370-71| Email: info@nfa.gov.pk

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SECTION I – INVITATION FOR BIDS (IFB)

The **National Forensics Agency (NFA)** invites sealed bids from reputable and experienced firms registered with Income Tax, Sales Tax departments, and active on **Active Taxpayers List (ATL)** of FBR for the “**Development of Digital Forensics Software Suite**” under Single Stage Two Envelope Procedure through PPRA e-Pak Acquisition & Disposal System (e-PADS) in accordance with Rule-36(b) of Public Procurement Rules, 2004.

The bidding shall be conducted under **Open Competitive Bidding** in accordance with **Rule 36(b)** of the Public Procurement Rules, 2004 (Single Stage – Two Envelope Procedure). The bidding shall be conducted through Quality and Cost Based Selection (QCBS) method as prescribed in PPRA Standard Bidding Document for Goods.

3. The bidding documents can be downloaded from PPRA e-PADS portal at <https://eprocure.gov.pk>
4. Bidders must be registered on PPRA e-PADS to participate in this procurement. Manual / physical bids shall not be accepted.
5. Both **national firms** and **international firms in collaboration with national firms** may apply. International firms must submit bids through their local authorized partners registered in Pakistan.
6. The scope of procurement is summarized below:

The vendor will design, develop, and deliver a complete software solution that includes:

1. **Forensic Data Acquisition** - logical, advanced logical, file system, physical, and wireless extraction of digital evidence.
2. **Social Media & App Parsing** - automatic decoding of major applications such as WhatsApp, Facebook, Telegram, Instagram, Snapchat, Signal, TikTok, Twitter/X, etc.
3. **Rooting / Unlocking / Brute-Forcing** - controlled, auditable access techniques with supervisor authorization and safety gating.
4. **Analysis Engine** - integrated forensic analysis, timeline reconstruction, visualization, and AI-assisted correlation of evidence.
5. **Court-Ready Reporting** - generation of signed, tamper-proof, and legally admissible reports in PDF/A format.
6. **Chain-of-Custody & Audit** - immutable logs of all actions, exports, and user access.
7. **Regular Updates** - monthly device and app parser updates with cryptographic verification.
8. **Interoperability (Backups supported)** - ability to import/export from tools like UFED, XRY, AXIOM, Oxygen, and open formats (E01, AFF, RAW).
9. **Integration** - API linkage to NFA's LIMS
10. The software must be fully compatible with both Windows operating systems. Vendor shall specify the minimum hardware requirements necessary to ensure optimal performance.

7. Pre-Bid Meeting will be held as under:

Date	Time	Venue
26 th February 2026	10:30 PM	National Forensics Agency, H-11/4, Islamabad

8. Bidders shall submit their bids electronically on e-PADS on or before 03rd March 2026 at 11:00 AM.
9. Technical Proposals shall be opened electronically through e-PADS on 03rd March 2026 at 11:00 AM and financial proposals of the technically qualified firms shall be opened 11th March, 2026.
10. Bid Security equal to Rs. 60,000/- of the quoted bid price shall be uploaded on e-PADS in the form of scanned Bank Guarantee / Pay Order / Demand Draft and original shall be submitted before award of contract.
11. The Procuring Agency reserves the right to accept or reject any or all bids in accordance with Rule-33 of PPRA Rules, 2004.

Office of the Deputy Director (Admin)

Plot No. 1, 2, 27 & 28, Opposite Police Lines, H-11/4, Islamabad.

Tel:

Email: info@nfa.gov.pk

SECTION II: INSTRUCTIONS TO BIDDERS (ITB)

1. Scope of Bid

The Procuring Agency invites bids for the development, installation, testing, commissioning, and training of the following solution as per scope of work defined in the tender document:

Development of Digital Forensics Software Suite

2. Eligible Bidders

- Bidders must be registered with **Income Tax** and **Sales Tax** authorities and appear on **ATL (Active Taxpayers List)**.
- Joint ventures between international and national firms are allowed; however, the national firm shall act as the lead and be legally responsible.
- Bidders must not be blacklisted by any public sector organization.
- Bidder must possess atleast 05 years of experience in development of forensic softwares.
- Demonstrate experience with forensic tools or cyber security solutions.
- Possess a qualified technical team (software engineers, digital forensic experts, UI/UX, QA).
- Provide proof of prior work with government or LEA organizations (preferred).
- Commit to confidentiality and sign NDA and data protection agreements.

3. Cost of Bidding

The bidder shall bear all costs associated with the preparation and submission of the bid. The Procuring Agency shall in no case be responsible or liable for these costs.

4. Clarification of Bidding Documents

Clarification of the Bid/Proposal The Purchaser shall have the right, at his exclusive discretion, to require, in writing, further information or clarification of the Bid/Proposal, from any or all the Bidder(s). No change in the price or substance of the Bid/Proposal shall be sought, offered or permitted except as required to confirm the corrections of arithmetical errors discovered in the Bid/Proposal. Acceptance of any such correction is sole discretion of the Purchaser..

5. Bid Validity

Bids shall remain valid for **120 days** from the date of opening.

6. Bid Security

Each bid must be accompanied by a **Bid Security** amounting Rs. 60,000/- in the form of a **Call Deposit Receipt (CDR)** issued by a scheduled bank in favor of **National Forensics Agency**.

7. Language of Bid

The bid and all correspondence shall be in English.

8. Submission Method and Opening of Bids

- Bothe Technical and financial bids shall be uploaded on ePADS
- At first stage Technical bid (No price information) shall be opened as per prescribed date.
- At second stage financial bids of only those firms whom technical bids have been accepted shall be opened.

9. Evaluation Criteria

- **Technical Evaluation:** Based on responsiveness, specifications, past experience, after-sales support, and compliance.
- **Financial Evaluation:** Only technically qualified bids will be opened for financial evaluation.

10. Performance Security

Successful bidder shall submit **10% of the contract value** as **Performance Security** in shape of a bank guarantee or CDR.

11. Award Criteria

- At first step, eligible Bidder(s) as per Clause - 2 (Bidder Eligibility) of this Tender Document fulfilling the qualification and technical evaluation criteria.
- At second step, technically qualified and successful Bidder(s) will be evaluated in the light of all Pre Conditions, necessary requisites and shall be selected on the basis of the low cost.

12. Corrupt & Fraudulent Practices

Procuring Agency shall reject bids if the bidder is found involved in corrupt or fraudulent practices as defined under Rule-2(f) of PPRA Rules, 2004.

13. Announcement of the Evaluation Report

Shall be announced as per rule 35 of PPRA Rules 2004.

14. Electronic Submission

Bids shall be submitted electronically through PPRA e-PADS only at: <https://eprocure.gov.pk>. Manual / physical bids shall not be accepted.

15. Redressal of grievances by the procuring agency

- The Procuring agency has constituted a committee comprising of odd number of persons, with proper powers and authorizations, to address the complaints of Bidders that may occur prior to the entry into force of the procurement contract.
- Any Bidder feeling aggrieved by any act of the Procuring agency after the submission of his Bid/Proposal may lodge a written complaint concerning his grievances not later than ten (10) days after the announcement of the Bid/Proposal evaluation report.

- The committee shall investigate and decide upon the complaint within fifteen (15) days of the receipt of the complaint.
- Mere fact of lodging of a complaint shall not warrant suspension of the procurement process.
- Any Bidder not satisfied with the decision of the committee of the Purchaser may lodge an appeal in the relevant court of jurisdiction.

16. Liquidated Damages

Liquidated damages shall be charged @ 0.05% per day of undelivered goods.

17. Rejection of Bids

Procuring Agency may reject all bids under Rule-33 of PPRA Rules, 2004.

18. Deliverables

1. Software Application Suite (Installer & Configuration Files)
2. Administrator & Analyst User Manuals
3. API Documentation
4. Training Material and Curriculum
5. Test Datasets and Acceptance Test Results
6. Court Report Templates and Sample Reports
7. Maintenance & Update Framework
8. System Security & Audit Whitepaper
9. Complete Source code, Deployment and training

19. Payment

100% payment after development, testing, commissioning and training. No advance payment shall be made at any stage by the procuring agency.

20. Pre-Bid Meeting

A pre-bid meeting shall be conducted with the on 26th February 2026 at National Forensics Agency, H-11/4, Islamabad.

SECTION III – BID DATA SHEET (BDS)

ITB Clause	Reference	Data / Description
1	Scope of Bid	Development, installation, testing, commissioning, and training of Development of Digital Forensics Software Suite
2	Eligible Bidder	Bidders eligibility i.e Registered from FBR and must be on ATL
3	Cost of bidding	Procuring Agency shall in no case be responsible or liable for these costs.
4	Clarification of Bidding Documents	Clarification of the Bid/Proposal The Purchaser shall have the right, at his exclusive discretion, to require, in writing, further information or clarification of the Bid/Proposal, from any or all the Bidder(s).
5	Bid Validity	120 days
6	Bid Security	Rs. 60,000/-
7	Language of Bid	English
8	Submission Method	Bids shall be submitted electronically through PPRA e-PADS only . Manual / physical bids shall not be accepted.
9	Evaluation Criteria	Technical Evaluation and only those firms who have technically qualified their financial bids shall be opened
10	Performance Security	10% of the contract value
11	Award Criteria	To most advantageous bid who has qualified both technical and financial evaluation.
12	Corrupt & Fraudulent Practices	Rule-2(f) of PPRA Rules, 2004.
13	Announcement of Technical report	As per Rule 35 of PPRA Rules 2004.
14	Electronic Submission	03rd March 2026 through e-PADS
15	Redressal of grievances by the procuring agency	The Procuring agency has constituted a committee comprising of odd number of persons, with proper powers and authorizations, to address the complaints of Bidders that may occur prior to the entry into force of the procurement contract.
16	Liquidated Damages	0.05% per day of undelivered goods value
17	Rejection of Bids	Procuring Agency may reject all bids under Rule-33 of PPRA Rules, 2004.
18	Deliverables	As per clause 18 of this document
19	Payment Terms	100% payment after delivery and acceptance. No advance payment.
20	Pre-Bid Meeting	26 th February, 2026 (10:30 AM)

SECTION IV: ELIGIBLE COUNTRIES

All the bidders are allowed to participate in the subject procurement without regard to nationality, except bidders of those nationalities prohibited in accordance with the policy of the Federal Government.

Following countries are ineligible to participate in the procurement process:

India

Israel

The Ministry of Interior, Government of Pakistan has notified the List of Business Friendly Countries (BVL). Only bidders from eligible countries shall be considered responsive.

SECTION V – SCOPE OF WORK & DETAIL TECHNICAL SPECIFICATIONS

Scope of Work

The vendor will design, develop, and deliver a complete software solution that includes:

1. **Forensic Data Acquisition** - logical, advanced logical, file system, physical, and wireless extraction of digital evidence.
2. **Social Media & App Parsing** - automatic decoding of major applications such as WhatsApp, Facebook, Telegram, Instagram, Snapchat, Signal, TikTok, Twitter/X, etc.
3. **Rooting / Unlocking / Brute-Forcing** - controlled, auditable access techniques with supervisor authorization and safety gating.
4. **Analysis Engine** - integrated forensic analysis, timeline reconstruction, visualization, and AI-assisted correlation of evidence.
5. **Court-Ready Reporting** - generation of signed, tamper-proof, and legally admissible reports in PDF/A format.
6. **Chain-of-Custody & Audit** - immutable logs of all actions, exports, and user access.
7. **Regular Updates** - monthly device and app parser updates with cryptographic verification.
8. **Interoperability (Backups supported)** - ability to import/export from tools like UFED, XRY, AXIOM, Oxygen, and open formats (E01, AFF, RAW).
9. **Integration** - API linkage to NFA's LIMS
10. The software must be fully compatible with both Windows operating systems. Vendor shall specify the minimum hardware requirements necessary to ensure optimal performance.

Detailed Technical Requirements

Acquisition Modes

- Logical, advanced logical, file system, physical, and wireless extractions.
- Cloud/backup acquisition (with credentials/warrants).
- Device read-only operations by default.
- Checksum verification (SHA-256) for every extraction.

Brute-Force & Unlocking

- Controlled brute-force for PIN/pattern/password unlocking.
- Logging of all attempts and results.
- Supervisor authorization and chain-of-custody integration.
- Device protection awareness (Face ID, Touch ID, Secure Enclave).

Social Media Extraction

- Extraction and decoding for WhatsApp, Facebook, Telegram, Instagram, Signal, Snapchat, TikTok, LinkedIn, Twitter/X, etc.
- Message, contact, call log, media, and metadata parsing.
- Deleted data and recovery of cached information.
- Unified artifact schema for reporting.

Rooting / Elevated Access

- Controlled rooting/jailbreaking where necessary.
- Compatibility matrix for OS versions and devices.
- Audit trail of all root operations.
- Non-invasive or reversible rooting preferred.

Recovery & Reboot

- Auto-resume on failure, check pointing, and partial extraction preservation.
- Safe boot/recovery/download mode support.
- Recovery from devices stuck in boot loops.

Wireless Extraction

- ADB over TCP/IP, Wi-Fi Direct, and Bluetooth forensic acquisition.
- Encrypted transmission (TLS).
- API-based backup retrieval from authorized cloud accounts.

Analysis Engine

- Timeline reconstruction, keyword search (multiple), and event correlation.
- Relationship graphs and entity mapping.
- Geolocation mapping and visualization dashboards.
- AI-assisted data categorization and pattern detection.
- Provenance tracking for every artifact (source, offset, hash).

Court-Ready Reporting

- Reports generated in PDF, HTML, Word digitally signed and tamper-evident.
- Include executive summary, methodology, evidence list, findings, exhibits, and chain-of-custody.
- Hash manifest (SHA-256) embedded for all artifacts.
- Report templates (Police / Prosecutor / Court).

Chain-of-Custody & Audit

- Immutable audit logs of every acquisition, analysis, and export.
- Role-based access control (RBAC).
- Exportable chain-of-custody records in CSV/XML/PDF.

Updates & Maintenance

- Built-in update mechanism with digital signatures.
- Monthly parser/device updates and emergency security patches.
- Offline update functionality for air-gapped labs.
- Version display in every report.

Interoperability

- Import/export compatibility with Cellebrite UFED, Magnet AXIOM, XRY, Oxygen, and open forensic formats.
- Open API for NFA system integration.

Deliverables

1. Software Application Suite (Installer & Configuration Files)
2. Administrator & Analyst User Manuals
3. API Documentation
4. Training Material and Curriculum
5. Test Datasets and Acceptance Test Results
6. Court Report Templates and Sample Reports
7. Maintenance & Update Framework
8. System Security & Audit Whitepaper
9. Complete Source code, Deployment and training

Evaluation Criteria

Sr. No.	Evaluation Parameter	Sub-Criteria	Max Marks
1	Understanding of Requirements & Forensic Scope	• Understanding of NFA mandate and forensic workflow • Knowledge of legal admissibility and evidentiary requirements	10
2	System Architecture & Technical Design	• Secure, modular, and scalable architecture • On-premise / isolated deployment capability • Integration and future extensibility	15
3	Evidence Acquisition Capabilities	• Computer forensics (Windows/Linux/macOS) • Mobile forensics (Android/iOS) • Logical & physical acquisition methods	15
4	Forensic Analysis & Examination Features	• File system and artifact analysis • Deleted data recovery & timeline analysis • Keyword search, indexing, malware & app analysis	15
5	Data Integrity, Chain of Custody & Audit Trails	• Hashing (MD5, SHA-1, SHA-256) • End-to-end integrity verification • Tamper-proof audit logs & custody records	15
6	Security, Access Control & Confidentiality	• Role-based access control (RBAC) • Multi-factor authentication • Encryption of data at rest & in transit	10
7	Reporting & Court Admissibility	• Court-presentable forensic reports • Customizable templates & evidence	10

		referencing • Export formats acceptable to courts	
8	Source Code Ownership & Customization	• Source code handover (if applicable) • Customization capability • Documentation & APIs	10
9	Implementation Plan, Training & Knowledge Transfer	• Implementation timeline & milestones • Onsite installation & UAT • Training of analysts & administrators	10
10	Maintenance, Support & Upgrade Roadmap	• Warranty & technical support plan • Updates, patches & upgrades • Compatibility with future OS & hardware	10
	Total Technical Marks		100

Bidders obtaining 70 marks or above shall be declared technically qualified.

B. Financial Evaluation (30 Marks)

Shall be conducted as per PPRA Rule 36 (b) viii.

SECTION VI – GENERAL CONDITIONS OF CONTRACT (GCC)

1. The contract shall be governed by the laws of the **Islamic Republic of Pakistan**.
2. The Contract and all documents relating to the Contract, exchanged between the Contractor and the Purchaser, shall be in English. The Contractor shall bear all costs of translation to English and all risks of the accuracy of such translation
3. The Contractor shall indemnify and hold the Purchaser harmless against all third-party claims of infringement of patent, trademark or industrial design rights arising from use of the Goods / the Service or any part thereof.
4. The Contractor shall not, without the Purchaser's prior written consent, make use of the Contract, or any provision thereof, or any document(s), specifications, pattern(s), sample(s) or information furnished by or on behalf of the Purchaser in connection therewith, except for purposes of performing the Contract or disclose the same to any person other than a person employed by the Contractor in the performance of the Contract. Disclosure to any such employed person shall be made in confidence and shall extend only as far as may be necessary for purposes of such performance.
5. The Contractor shall bear all costs / expenses associated with the preparation of the Contract and the Purchaser shall in no case be responsible / liable for those costs / expenses. The Contractor shall provide legal stamp papers of relevant value according to Govt. rules and regulations for signing of the formal contract.
6. The supplier shall deliver, install, and configure all software at NFA premises.
7. The Contractor shall provide all necessary supporting documents along with invoice.
8. All payments shall be made in Pakistani Rupees (PKR).
9. The Purchaser may at any time, by written notice served to the Contractor, alter or amend the contract for any identified need/requirement in the light of prevailing rules and regulations.
10. The Contractor shall not assign or sub-contract its obligations under the Contract, in whole or in part, except with the Purchaser's prior written consent.
11. In case of late delivery, **liquidated damages @ 0.05% per day** up to a maximum of 10% shall apply.
12. If the Contractor fails / delays in performance of any of the obligations, under the Contract / violates any of the provisions of the Contract / commits breach of any of the terms and conditions of the Contract or found to have engaged in corrupt or fraudulent practices in competing for the award of contract or during the execution of the contract, the Purchaser may without prejudice to any other right of action / remedy it may have, blacklist the Contractor, for a stated period, for future Tenders in public sector, as per provision of PPRA Rules, 2014 and Guidelines.
13. If the Contractor becomes bankrupt or otherwise insolvent, the Purchaser may, at any time, without prejudice to any other right of action / remedy it may have, by written notice served on the Contractor with a copy to the Client, indicate the nature of the insolvency and terminate the Contract, in whole or in part, without any compensation to the Contractor.
14. The Client shall only carry out such duties and exercise such authority as specified in the Contract. The Client shall have no authority to relieve the Contractor of any of his obligations under the Contract, except as expressly stated in the Contract.
15. NFA reserves the right to reject any or all bids as per **Rule 33 of PPRA Rules, 2004**.

SECTION VII – SPECIAL CONDITIONS OF CONTRACT (SCC)

1. The bidder shall develop a comprehensive Digital Forensics Software Suite capable of acquisition, examination, analysis, and reporting of digital evidence from multiple sources including, but not limited to, computers, mobile devices, removable media, cloud data, and network artifacts.
2. The software shall be provided with perpetual or term-based licenses as specified in the bidding documents, with clear disclosure of licensing limitations, user counts, concurrent access rights, and module-wise functionality.
3. The solution shall ensure forensic soundness, evidentiary integrity, and auditability so that outputs are admissible before courts of law in Pakistan.
4. All digital evidence, metadata, logs, and forensic outputs shall be processed and stored exclusively within NFA-controlled infrastructure.
5. Cloud-based processing or external data transmission shall not be permitted unless explicitly approved in writing by NFA.
6. The software shall maintain a complete, tamper-proof chain of custody, including user actions, timestamps, system events, and evidence handling logs.
7. Audit logs shall be immutable, exportable, and court-presentable, ensuring traceability of all forensic activities.
8. The successful bidder shall be responsible for onsite installation, configuration, and commissioning of the software at NFA-designated locations.
9. User Acceptance Testing (UAT) shall be conducted jointly by NFA and the bidder, and final acceptance shall be subject to satisfactory performance and functional compliance.
10. The bidder shall provide onsite hands-on training to NFA digital forensic analysts, investigators, and system administrators.
11. Training shall include evidence acquisition, analysis workflows, report generation, courtroom presentation, and system administration.
12. The bidder shall provide comprehensive maintenance and technical support for the entire contract duration.
13. All software updates, patches, bug fixes, and security enhancements shall be provided without additional cost during the support period.
14. Where proprietary software is involved, NFA may require a source code escrow arrangement, to be released in the event of vendor insolvency, discontinuation, or failure to provide support.
15. The bidder shall ensure compatibility with future operating system versions and forensic hardware commonly used by NFA.
16. All forensic reports, analytical results, metadata, and case outputs generated using the software shall be the exclusive intellectual property of NFA.
17. Performance Security shall be furnished in accordance with PPRA Rules, 2004, as specified in the bidding documents.
18. NFA reserves the right to inspect, audit, or test the software and related processes at any stage of the contract.

19. The contract may be terminated in accordance with the termination clauses and PPRA Rules, 2004, without prejudice to any other legal remedy.
20. Delays, non-performance, or breach of confidentiality shall attract liquidated damages, contract termination, and blacklisting, as per applicable rules.
21. The bidder shall have no ownership, reuse, or derivative rights over NFA data.
22. Complete user manuals, technical documentation, and standard operating procedures (SOPs) shall be provided in both hard and soft copies.
23. The bidder shall rectify all identified deficiencies during UAT at no additional cost.
24. Any attempt to alter, delete, or manipulate evidence shall be automatically logged and flagged.
25. The bidder shall sign a Non-Disclosure Agreement (NDA) and ensure full compliance with data confidentiality and information security requirements.
26. The bidder shall certify that the software uses forensically accepted methods and maintains verifiable hash values (e.g., MD5, SHA-1, SHA-256) throughout the evidence lifecycle.
27. All licenses shall be issued in the name of the National Forensics Agency (NFA) and shall be transferable within NFA without additional cost.
28. The Supplier shall ensure **end-to-end confidentiality, encryption, and integrity** of all data handled during installation, configuration, or testing. No data may be copied, transmitted, or stored outside NFA's premises or network without prior written approval.
29. All intellectual property rights of the software shall remain with the NFA.
30. NFA reserves the right to **terminate the contract** for default, insolvency, or breach of confidentiality as per PPRA Rules 2004 and the General Conditions of Contract.
31. Both solutions must support **integration into the Digital Forensics Center of Excellence (DFCoE)** network environment and operate under NFA's secure domain and data governance framework.
32. The successful bidder shall provide comprehensive maintenance and support services for the supplied system throughout the contract period, including corrective, adaptive, and preventive maintenance, at no additional cost unless otherwise specified in the contract.
33. The bidder shall ensure onsite training for designated NFA analysts, technical staff, and system administrators, covering system operation, administration, security features, and basic troubleshooting.
34. The bidder shall provide a clearly defined upgrade path for future enhancements, including compatibility with new operating system versions, security patches, and functional upgrades, without adversely affecting existing system performance or data integrity.
35. All warranty and maintenance obligations shall be in accordance with the manufacturer's standards and shall remain valid for the duration specified in the contract or as mutually agreed in writing.
36. All project-related information, including but not limited to forensic data, test datasets, system configurations, analytical results, reports, and forensic samples, shall be treated as classified and confidential.
37. The successful bidder shall be required to execute a Non-Disclosure Agreement (NDA) with the National Forensics Agency (NFA) prior to commencement of the contract.
38. The bidder shall ensure that **no data, in whole or in part**, is:
 - shared with any third party,
 - stored outside NFA-approved infrastructure,

- transferred outside Pakistan (unless expressly authorized in writing by NFA), or
 - used for any **commercial, research, marketing, or demonstration purposes**.
39. Any breach of confidentiality or data protection obligations shall constitute a **material breach of contract** and may result in contract termination, blacklisting, and legal action in accordance with **PPRA Rules, 2004** and applicable laws of the Government of Pakistan.
40. The total duration of the contract shall be **twenty-four (24) months**, inclusive of system development/customization (if applicable), installation, testing, commissioning, training, and support services.
41. The contract may be **extended on mutually agreed terms and conditions**, subject to satisfactory performance, availability of funds, and continued operational requirements of NFA, in accordance with **PPRA Rules, 2004**.

SECTION VIII – Annexures

Annexure A – Technical Proposal Form

(Provided format to be filled by bidder)

Annexure B – Financial Proposal Form

(Provided format to be filled by bidder)

Annexure C – Bid Security Form

(2% Bid Security CDR format)

Annexure D – Integrity Pact

(To be signed as per Rule 7 of PPRA Rules)

Annexure E – Performance Guarantee Form

Annexure F – Manufacturer’s Authorization Form (for foreign software vendors)

Annexure G – Undertaking for After-Sales Support & Training

Annexure H – Affidavit of Non-Blacklisting

ANNEXURE A — TECHNICAL PROPOSAL SUBMISSION FORM

(To be printed on Company Letterhead)

To:

The Deputy Director (Admin)

National Forensics Agency (NFA)

Plot No. 1, 2, 27 & 28, Opposite Police Lines, H-11/4, Islamabad

Email: info@nfa.gov.pk

Subject: *Submission of Technical Proposal for Development of Digital Forensics Software Suite*

Dear Sir,

We, the undersigned, offer to provide the required software and services in accordance with your Tender Document. We confirm that:

1. We have examined the bidding documents, including all addenda.
2. We agree to abide by the terms and conditions contained therein.
3. Our technical proposal contains detailed specifications, compliance matrices, and certifications for:

Digital Forensics Software Suite

4. We undertake that all information provided is true and correct, and understand that misrepresentation may lead to disqualification.

Name of Firm / Consortium Lead

Registration No.

Address

Telephone / Email

NTN / GST Registration

Authorized Representative

Designation

Signature & Date

ANNEXURE B — FINANCIAL PROPOSAL SUBMISSION FORM

(To be printed on Company Letterhead)

To:

The Deputy Director (Admin)

National Forensics Agency (NFA)

Plot No. 1, 2, 27 & 28, Opposite Police Lines, H-11/4, Islamabad

Subject: *Financial Proposal for Development of Digital Forensics Software Suite*

Dear Sir,

Having examined the bidding documents, the undersigned offers to supply, install, and configure the following software in conformity with the tender terms:

Item Description	Quantity	Unit Price (PKR)	Total Price (PKR)	Remarks
Development of Digital Forensics Software Suite	1			
Integration & Deployment Services	Lot			
User Training and Support (1 Year)	Lot			
Grand Total (PKR, inclusive of all taxes)				

Bid Validity: 90 Days from the date of bid opening.

Delivery Period: As specified in SCC.

We understand that the Financial Proposal shall be opened only if our Technical Proposal is declared responsive.

Name & Designation

Signature

Company Stamp

Date

ANNEXURE C — BID SECURITY FORM

(To be submitted on Judicial Stamp Paper or Bank Guarantee)

This Bid Security is issued in accordance with Rule 25 of PPRA Rules, 2004.

We, the undersigned, hereby guarantee to pay the National Forensics Agency (NFA) on demand the sum of **PKR [_____]** (**Rupees _____ only**) being the amount of Bid Security required for participation in the tender titled:

“Development of Digital Forensics Software Suite”

We undertake that this guarantee shall remain valid for **ninety (90) days** from the date of opening of bids and may be extended upon request.

Name of Bank / Insurance Company

Address

Guarantee No.

Amount

Authorized Officer

Designation

Signature & Seal

ANNEXURE D — INTEGRITY PACT

AFFIDAVIT

(To be submitted on legal stamp paper)

We (Name of the Bidder / supplier / service provider) being the first duly sworn on oath submit, that Mr. / Ms. (if participating through agent / representative) is the agent / representative duly authorized by (Name of the Bidder company), hereinafter called the Contractor to submit the attached Bid/Proposal to the (Name of the Purchaser). Affiant further states that the said M/s (Bidding Firm/Company Name) has not paid, given or donate or agreed to pay, given or donate to any line officer or employee of the (Name of the Purchaser) any money or thing of value, either directly or indirectly, for special consideration in the letting of the contract, or for giving undue advantage to any of the Bidder in the Tender/Bidding process and in the evaluation and selection of the Bidder for contract or for refraining from properly and thoroughly maintaining projects implementations, reporting violation of the contract specification or other forms of non-compliance.

[The Seller/Supplier/Contractor] certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with the Purchaser and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty.

[The Seller/Supplier/Contractor] accepts full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other right and remedies available to the Purchaser under any law, contract or other instrument, be voidable at the option of the Purchaser.

Notwithstanding any rights and remedies exercised by the Purchaser in this regard, [the Seller/Supplier/Contractor] agrees to indemnify the Purchaser for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to the Purchaser in an amount equivalent to ten time the sum of any commission, gratification, bribe, finder's fee or kickback given by [the Seller/Supplier/Contractor] as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit in whatsoever form from the Purchaser.

We undertake to immediately report to the National Forensics Agency or any other appropriate authority any breach of the above commitments.

Signed and Stamped by:

Subscribed and sworn to me this _____ day of _____ 20____

_____ Notary Public

ANNEXURE E — PERFORMANCE SECURITY FORM

(To be submitted by the successful bidder)

In accordance with the conditions of contract, the successful bidder shall submit a Performance Guarantee equivalent to **10% of the Contract Price** from a scheduled bank in Pakistan in favor of:

National Forensics Agency, Islamabad

The Guarantee shall remain valid until the satisfactory completion of all contractual obligations, including the warranty and post-installation support period.

Name of Bank

Address

Performance Guarantee No.

Date of Issue

Amount

Validity Period

Signature & Stamp of Authorized Officer

ANNEXURE F —AUTHORIZATION FORM (AF)

(To be issued by the Principal / OEM on Official Letterhead)

To:

The Deputy Director (Admin)

National Forensics Agency (NFA)

Plot No. 1, 2, 27 & 28, Opposite Police Lines, H-11/4, Islamabad

Subject: *Authorization for Development of Digital Forensics Software Suite*

Dear Sir,

We, [**Name of Manufacturer / OEM**], having our registered office at [**Address of Manufacturer**], hereby authorize M/s [**Name of Local Partner / Bidder**], located at [**Bidder's Address**], to submit a bid and subsequently negotiate and sign the contract with the **National Forensics Agency** for the following software solution:

Development of Digital Forensics Software Suite

We confirm that:

1. The above-named bidder is our authorized partner / distributor in Pakistan.
2. The software licenses supplied shall be genuine, verifiable, and registered under our name.
3. We shall provide full technical support, patches, and updates during the warranty and maintenance period through the authorized bidder.
4. We further guarantee that if the authorized bidder fails to provide required support or services, we shall assume full responsibility to fulfill contractual obligations directly.

Sincerely,

For and on behalf of Manufacturer / OEM

Name

Designation

Signature

Company Seal

Date

ANNEXURE G — UNDERTAKING FOR AFTER-SALES SUPPORT & TRAINING

(To be printed on Company Letterhead)

To:

The Deputy Director (Admin)

National Forensics Agency (NFA)

Plot No. 1, 2, 27 & 28, Opposite Police Lines, H-11/4, Islamabad

Subject: *Undertaking for After-Sales Support & Training – Development of Digital Forensics Software Suite*

Dear Sir,

We, M/s _____, hereby undertake that upon successful installation and commissioning of the procured software, we shall provide:

1. **Comprehensive technical support** for a minimum period of one (1) year from the date of delivery.
2. **Free-of-cost on-site training** to the end-users and technical staff at NFA Headquarters, Islamabad.
3. **24/7 remote and email support** during the maintenance period.
4. **Periodic updates, bug fixes, and security patches** directly from the OEM without additional charges.
5. **Replacement or restoration** of licenses in case of malfunction, corruption, or compromise, within 5 working days.

We hereby confirm our compliance with the above commitments and accept that failure to meet these obligations will result in enforcement of Performance Security under contract terms.

Name of Firm	Authorized Representative	Designation	Signature & Stamp	Date
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ANNEXURE H — AFFIDAVIT OF NON-BLACKLISTING

(To be submitted on Judicial Stamp Paper, attested by Oath Commissioner)

We, M/s _____, located at _____, hereby solemnly affirm and declare that:

1. We have **never been blacklisted, suspended, or debarred** by any government, semi-government, or autonomous organization, either in Pakistan or abroad.
2. No criminal, civil, or tax litigation is pending against our firm that may adversely affect our performance in the subject procurement.
3. We have read, understood, and agree to all terms and conditions contained in the tender document issued by the **National Forensics Agency (NFA)**.
4. The information provided in our bid is true and accurate to the best of our knowledge and belief.

We understand that any false declaration may lead to immediate disqualification and legal action under PPRA Rules, 2004.

Signed and Sealed at _____
this ____ day of _____ 2025.

Authorized Signatory	Name	CNIC No.	Designation	Signature & Seal
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Countersigned by:
Notary Public / Oath Commissioner